



FLAIR

Install Checklist

Puck Pro Integrated Controls



Installer Checklist

Use this guide for a successful installation of Flair Puck Pros as integrated controls..

- ☐ Ensure all Pucks in the system are Puck Pros. (One Puck Pro per mini split head unit.)
- ☐ Set the Set Point Controller to “Flair App”.
- ☐ Ensure rooms with mini splits are in their mini split zone and the smart thermostat zone.
- ☐ Use Mode Lock for multiple mini split heads (go to Home Settings->Mini Splits, Window Units and Portables)
- ☐ Ensure good signal strength for all Flair devices (above -75dB). In the Flair app, tap the Flair menu and go to Home Statistics to see signal strength.
 - To boost signal strength, add additional Gateway Puck as a dedicated networking device or convert a Sensor Puck to a Gateway Puck.
- ☐ Ensure Pucks are in line of sight and positioned so they can control mini splits. Test sending commands with System set to “Manual”.
 - If Flair is not controlling mini splits as expected, ensure Puck position is in line of sight and within 15’ of the IR receiver on the mini split head unit.
 - Try repositioning the Puck and test again, ensuring IR blasters are not being blocked by fingers or other objects.
 - If you were unable to find an exact code set match for the remote control model, contact Flair at pros@flair.co
- ☐ Inform the homeowner of best practices when issuing commands from the Puck:
 - Be sure not to block the Puck’s IR signal blasters.
 - Commands may take up to 60 seconds to be issued.
 - If Pucks are free-standing and not affixed to a wall, replace them in the same location. Marking the location can be helpful.